

TYPE OF POSITION:

Volunteer

PURPOSE:

Given California's low CalFresh (formerly known as food stamps) participation rate, the Food Bank of Contra Costa and Solano works to help more people sign up for CalFresh, which helps recipients have access to more healthy food for themselves and their families. We are currently recruiting volunteers to help pre-screen our clients for CalFresh at the Food Bank's food distributions. As a volunteer, you will provide a brief explanation of the CalFresh program to attendees, discuss eligibility requirements, dispel common myths and assist our outreach staff in signing people up for CalFresh.

VOLUNTEER AVAILABILITY:

Volunteers who join the program will be expected to volunteer at least one day per month for a three hour shift. Shifts vary by day but are typically in the morning from around 9 a.m. until 12 noon (though times vary based on distribution).

DUTIES AND RESPONSIBILITIES:

Volunteers who join the outreach team will be expected to:

- Understand and explain the misconceptions, fears and myths, and basic eligibility for CalFresh.
- Attend Food Bank or food pantry distributions (a minimum of one three-hour shift per month) and assist with the CalFresh application process.
- Maintain client confidentiality.

QUALIFICATIONS AND REQUIREMENTS:

- Ability to work well with others including Food Bank staff and volunteers.
- Ability to perform direct outreach services.
- Willingness to work with diverse communities.
- Bilingual (Spanish) helpful but not required.
- Good communication skills.
- Ability to commit to at least one three-hour shift one day per month.

SUPERVISION:

CalFresh outreach volunteers will work closely with the CalFresh outreach staff.

ORIENTATION AND TRAINING:

Volunteers will receive pre-service training as well as on-site training where they will shadow and work with CalFresh outreach staff at food distributions. There will also be additional trainings at the Food Bank throughout the year for ongoing volunteers who wish to gain a stronger understanding of CalFresh and CalFresh eligibility.

CONTACT:

Heidi Kleiner
(925) 676-7543 Ext. 250
Fax (925) 671-7933
hkleiner@foodbankccs.org